

# Complaint Investigation Request Form

NET Health - Environmental Health Department  
815 North Broadway Avenue, Tyler, TX 75702  
Email: [environmentalhealth@netphd.org](mailto:environmentalhealth@netphd.org)  
Office: 903-535-0037 Fax: 903-592-0413  
Website: <https://www.mynethealth.org>



**Complaint Investigation Program:**

Food  Childcare  Pool  GeneralSanitation  FuneralHome  Other \_\_\_\_\_

Page \_\_\_\_ of \_\_\_\_

Received Date: 07/29/2022

Complaint #: 980210

**Complaint Investigation Type:**

Good Hygienic Practices

Follow-up Required?

YES  NO

Follow-up Date: \_\_\_\_\_

**Action Status:**

Active  Under Notice  Resolved  Referred  Enforcement  Unjustified/Closed \_

**Name:** APPLEBEE'S

**Address:** 2225 S. Loop 256 Palestine TX 75801

**Phone #:** (903) 729-8888

**Email:** at8037@sscpmanagement.com

## COMPLAINT INVESTIGATION REQUEST DETAILS

A COMPLAINT HAS BEEN RECEIVED. PLEASE REVIEW COMPLAINT INVESTIGATION REQUEST, ACTIONS AND STATUS DETAILS BELOW:

**Complaint Details:**

Complainant called stating that the AC is out inside of the building and the owner/manager has stated to employees to go into the lobby and cool off or into the walk in freezer to cool off.

**Complaint Received by:**

Dalton Ray Knight

**Assigned to:**

Dalton Ray Knight

**Investigated by:**

Dalton Ray Knight

# Complaint Investigation Request Form

NET Health - Environmental Health Department



## COMPLAINT INVESTIGATION REQUEST DETAILS

A COMPLAINT HAS BEEN RECEIVED. PLEASE REVIEW COMPLAINT INVESTIGATION REQUEST, ACTIONS AND STATUS DETAILS BELOW:

Type: Site Visit Date: 08/01/2022 Person: Dalton Ray Knight Notes: A complaint investigation and complaint inspection was conducted at Applebees in Palestine Regarding the AC not working. Facility has fixed AC and corporate has a policy in place that temp is set to 73 degrees in the dining area and 75 in the kitchen area.

**Complaint Received by:**

Dalton Ray Knight

**Assigned to:**

Dalton Ray Knight

**Investigated by:**

Dalton Ray Knight