



City of Palestine

SCHEDULE OF RATES AND FEES

EFFECTIVE OCTOBER 1, 2007

- I. Connection of Service
 - A. Application
 - B. Two forms of identification one of which must be a photo ID (ex: Driver's License and Social Security Card)
 - C. Deposit – A separate deposit is required for each meter
 - 1. Residential Deposit \$120.00
 - 2. Commercial Deposit \$180.00
 - 3. Fire Hydrant Meters \$300.00

Customers will be given the option of either paying the entire deposit up front, or paying half of the deposit up front and being billed for the remainder equally over the first two bills.

All deposits are held until disconnection of service with the City of Palestine. Deposits will be applied to the final bill and the remainder refunded to the customer.

- D. Each new consumer of City water shall pay a nonrefundable water utility service setup charge in the amount of \$10.00 which will be charged to the consumer on the first bill sent to the consumer for water service.
- II. All customers who receive utility services from the City of Palestine shall be grouped into the following classes:
 - A. Residential
 - B. Commercial/Industrial

III. Rates

A. Water.

The monthly water rates or charges to be charged by the city for treated water furnished to its consumers in the city shall be as follows:

(1) The minimum monthly charge for the first 3,000 gallons shall be based on the size of the meter as follows:

a. Three-fourths-inch to one-inch	\$ 8.98
b. One-and-one-half-inch	13.31
c. Two-inch	18.06
d. Three-inch	38.06
e. Four-inch	58.00
f. Six-inch	185.42
g. Eight-inch	268.13

(2) Usage charges shall be as follows:

a. Residential	
1. From 3,000 gallons to 20,000 gallons, per 1,000 gallons	2.65
2. After 20,000 gallons, per 1,000 gallons	2.70
b. Commercial	
1. From 3,000 gallons to 20,000 gallons, per 1,000 gallons	2.68
2. After 20,000 gallons, per 1,000 gallons	2.92
c. Multifamily, as defined in subsection (3)	
1. From 3,000 gallons to 20,000 gallons, per 1,000 gallons	2.68
2. After 20,000 gallons, per 1,000 gallons	2.92
d. Industrial	
1. From 3,000 gallons to 20,000 gallons, per 1,000 gallons	2.68
2. After 20,000 gallons, per 1,000 gallons	2.92
e. Raw water, per 1,000 gallons	0.48

(3) All consumers located outside the corporate limits of the city which have made agreements with the city for water services on an individual basis for an individual consumer shall be charged at a rate that is 1.3 times the rates set forth in subsections (1) and (2)(b) of this section.

- (4) If a consumer requests that his meter be reread and such is done and it is determined by the city that the first reading was correct, there shall be a charge of \$16.50 assessed on the next bill of that customer. Also there shall be a charge of \$52.00 if the meter has been pulled for nonpayment of services.
- (5) Payments will be due 20 days from the billing date.
- (6) A late charge of three percent will be assessed for an account over 20 days past due.

B. Wastewater

The monthly wastewater rates or wastewater charges to be paid by the users of the city sanitary sewer system shall be computed upon the numbers of gallons of water metered to such consumer through the water meter of such consumer and shall be calculated in the following manner:

- (1) Residential. Residential users shall pay the charge according to the following:

- a. First 3,000 gallons, minimum charge 8.35 base charge
- b. Over 3,000 gallons, per 1000 gallons 3.94

c. Rates for residential wastewater service will be calculated upon monthly water usage. Average monthly water usage shall be established for each user as the arithmetical average of the amount of water for which bills were issued during the previous winter period. The winter period shall be between December 1 and March 31. If a user was not a customer for the entire previous winter period, the average monthly water usage will be the average monthly water usage for all residential users in the same billing cycle. Averages will be recalculated May 1 of every year.

- (2) Non consumers of city water. All consumers who are provided sanitary wastewater services but are not connected to city water shall pay a charge of \$25.00 per month.

- (3) Multifamily. Apartment houses or multi-family dwellings or multi-unit buildings designed to house two or more families or units shall, unless each unit is separately metered, pay the charge according to the following:

- a. Gallons per month:
 - 1. 0 – 3,000 \$33.00
 - 2. Over 3,000 gallons, for every 1,000 gallons 4.00

b. Over-strength charges. Multifamily users shall pay \$0.80/ppm/mf/TSS + BOD for any discharge into the collection system with a concentration of greater than 250 mg/l of TSS or BOD.

(4) Commercial. Commercial users shall pay the charge according to the following:

a. Gallons per month:

- | | |
|--|---------|
| 1. 0 – 3,000 | \$33.00 |
| 2. Over 3,000 gallons, for every 1,000 gallons | 4.00 |

b. Over-strength charges. Commercial users shall pay \$0.80/ppm/mf/TSS + BOD for any discharge into the collection system with a concentration of greater than 250 mg/l of TSS or BOD.

(5) Industrial. Industrial users shall pay the charge according to the following:

a. Gallons per month:

- | | |
|---|---------|
| 1. 0 – 3,000 | \$33.00 |
| 2. Over 3,000 gallons for every 1,000 gallons | 4.00 |

b. Over-strength charges. Industrial users shall pay \$0.80/ppm/mf/TSS + BOD for any discharge into the collection system with a concentration of greater than 250 mg/l of TSS or BOD.

(6) Mobile home parks and trailer courts shall, unless each unit is separately metered, be charged and billed at the commercial rate set forth in subsections (1) and (2)(b) of this section.

(7) A late charge of three percent will be assessed for an account over 20 days past due.

(8) All consumers located outside the corporate limits of the city which have made agreements with the city for wastewater services on an individual basis for an individual consumer shall be charged at a rate that is 1.3 times the rates set forth in this section.

(6) A temporary surcharge shall be added to the monthly customer billing for wastewater services in an amount designed to recover the projected increased debt service and operating costs for the EPA-mandated improvement project not otherwise covered by other revenues. Residential users of the wastewater system shall pay a monthly surcharge of \$7.81 on the base 3,000 gallons and \$1.20 per 1,000 gallons for all gallons used over the base 3,000 gallons. Commercial users of the wastewater system shall pay a surcharge of \$4.92 on the base 3,000 gallons and \$1.23 per 1,000 gallons for all gallons used over the base 3,000 gallons. The surcharge shall end at the earlier of the payoff of the debt or at such a time as other revenues of the wastewater fund are sufficient to cover operating expenses and all debt service.

C. Sanitation

(a) Each residential unit within the city limits shall be charged \$11.25 per month for residential garbage and rubbish collection

(b) Each residential unit shall pay an additional \$1.79 per month as a street sanitation fee.

(c) Each commercial unit shall pay an additional \$1.79 per month as a street sanitation fee.

(d) All other persons having collection of garbage and rubbish other than residential, including commercial and industrial, shall be charged a monthly fee giving the user the option of collection in polycarts, roll-off containers or dumpsters. The options range from a two-yard to an eight-yard in quantity and collection at a frequency of one day a week up to five days per week according to the schedule of rates as follows:

(1) Polycarts. \$18.20 per month for collection twice per week.

(2) Dumpsters:

Size	1 x wk	2 x wk	3 x wk	4 x wk	5 x wk	Extra
2-yd	\$45.55	\$79.60	\$102.40	\$125.10	\$149.30	\$26.50
3-yd	56.90	90.95	125.10	159.25	192.30	27.55
4-yd	68.20	113.75	159.25	204.70	250.15	28.60
6-yd	81.00	159.25	227.50	295.70	363.95	29.70
8-yd	113.75	204.70	295.70	386.70	477.70	30.75

(c) All consumers located outside the corporate limits of the city which have made agreements with the city for solid waste collection services on an individual basis for an individual consumer shall be charged at a rate that is 1.3 times the rates set forth in this section.

IV. Miscellaneous Charges

Transfer - \$25.00

Returned Check Fee - \$25.00

Meter Tampering Fee - \$150.00

V. Disconnection of Service

A. The City of Palestine may disconnect water service to any customer for any of the following reasons:

1. Customer request.
2. Failure to pay all water, wastewater, and sanitation charges in a timely manner.

3. Existence of a known dangerous condition resulting from water service to that customer.
4. Service established through meter bypassing, unauthorized connection, or unauthorized reconnection.
5. Tampering with the meter.
6. Failure to comply with the terms of a payout arrangement.

B. If disconnection occurs for non-payment, the customer must:

7. Pay all past-due balances on the account.
8. Supply the City of Palestine with an additional deposit of \$50.00.
9. Pay a reconnection fee according to the following schedule:
 - i. \$20.00 fee – Same day reconnection if paid before 3:00 pm, next day reconnection if paid after 3:00 pm.
 - ii. \$40.00 fee – Same day reconnection if paid after 3:00 pm.

C. Payout Arrangements

Customers needing assistance in paying water/wastewater bills may request a payout arrangement.

1. All payout arrangements will be in writing and approved by the Customer Service Manager.
2. Payout arrangements must be made **prior** to disconnection for non-payment.
3. Failure to comply with the terms of the arrangement will result in disconnection of service and customer may be denied future payout arrangements.

LET'S TALK TRASH

CITY OF PALESTINE
RESIDENTIAL ONLY
January 12, 2006

FREQUENTLY ASKED QUESTIONS?

TRASH PICKUP:

Company is Allied Waste: 903-723-0755.
Main office is in Kilgore: 800-678-7274.

Pickup is twice a week. Trash must be bagged; boxes must be broken down and bundled. Small items less than 35 lbs. and less than 3 ft. long can be left with trash bags; each item is considered one bag.

Leaves must be bagged and limbs must be bundled in 3 ft. lengths and weigh less than 35 lbs. These will be picked up only on your second day of the week pickup. There are a 15 bag and or bundle limit on yard waste. The combined trash and yard waste bags/ bundles may not exceed 20 items.

To find out your pickup days call Allied 903-723-0755.

If you have an item such as a mattress, a piece of furniture, larger than 3 ft long and 35 lbs in weight you can call Allied Waste at 903-729-0755 before noon on Tuesday for a Wednesday pickup.

You can have one item picked up per month. Some large items may not be eligible for pickup due to landfill restrictions. Check with Allied regarding those restrictions.

RECYCLING:

Residential accounts only.

You can call Allied Waste in Kilgore 1-800-678-7274 to set up a recycling account.

Pickup days are Tuesday, Wednesday and Friday depending on your address. Allied Waste will inform you. They will supply the blue bins. There are no extra charges.

You can recycle Newspaper, Aluminum Cans and Plastic household containers. All labels must be removed.

There is no need to separate these recyclable items.

CITY WIDE CLEAN UP DAY:

Twice a year the City opens the compost site on Route 19, for in city limit residents, to bring any garbage they have to the site.

Call Public Works 903-731-8423 for info.

COMPOST SITE:

This site is for City Residents Only. It is located on Route 19/287 heading north of the City. It is open Wednesdays and Saturdays 8-4.

This site is only for brush, limbs and leaves.

ANDERSON COUNTY TRANSFER STATION:

This site is for City and County Residents. It is located on Route 79 toward Jacksonville, about a mile from Loop 256.

It is open Tuesdays – Fridays 7:30 to 4:30 and Saturdays 8 to 11:30.

You can bring brush and limbs and leaves for free, for everything else there is a charge.

Call 903-723-0440 for pricing. Since this is a County operated facility please call for information and policy changes.